

DELTACOMGROUP

Is a company dedicated to the purchase, sale and repair of electronic equipment and telecommunications, located in Avenida de la Fuente Nueva, 12, ships 5,7, 9 and 1; 28703 SAN SEBASTIAN DE LOS REYES (MADRID),

Following international, European, and local guidelines, we are committed to:

1. Carry out and promote, whenever possible, SUSTAINABLE AND EFFICIENT PURCHASING related to:

- All those products or raw materials that we use in the organization and that are susceptible to environmental improvement because they have:
 - European Ecological Label (**EEE**)
 - European Energy Label
 - Fair Trade
 - Paper/Cardboard/Wood with:
 - **PEFC** Certification.
 - **FSC** Seal.
 - Chlorine-free paper:
 - **ECF** (Elemental Chlorine Free Paper).
 - **TCF** (totally chlorine free paper).
 - Safety Data Sheets.
 - Less packaging.
 - The environmental or LRP hazard is as low as possible and does not endanger the health of workers.
 - Absence of carcinogenic and prohibited products.
 - Durability and repair options, as well as extend its life.
 - Low maintenance so as not to generate environmental aspects associated with it.
 - The possibility of avoiding or reducing the generation of waste and emissions.
 - Ease of recycling at the end of its life.
 - Recycled materials in its composition, minimizing the use of raw materials at source.
 - In its manufacture or lower energy consumption, raw materials and CO2 emissions.
 - Raw materials that come from sustainable or sustainable, energy-efficient consumption (air conditioners, LED lights, computers).
 - Proximity criteria, so that they are acquired within a short distance, avoiding indirect environmental impacts related to their transport and strengthening the nearby and local economy.
 - Less polluting means of transport of goods, which consume little fuel and generate few emissions.
 - Renewable energy sources for the supply of heat and electricity.
- Those services of suppliers and contractors that could generate important environmental impacts and/or labor and human rights practices, taking into account in the selection of these, which have some of these evidences:
 - Certificates and voluntary agreements that cover three dimensions of sustainability: ethical, social and environmental. For example: having a certified management system UNE-EN- ISO 14001, 50001 / European Regulation EMAS, UNE-EN-ISO 9001, 45001, 27001, IQNet SR10 or similar.

- Accreditation of appropriate environmental performance (purchase of certified products, consumption of sustainable, renewable, recyclable raw materials, contract with waste management, evidence of adequate waste management (delivery notes ...).
- Compliance with applicable legislation in all areas of its activity.
- Compliance with an ethical code of conduct aligned with our organization.
- Signing of the commitment with suppliers and subcontractors.

2. TRAIN staff involved in purchases to take into account these criteria.

3. EVALUATE SUPPLIERS/CONTRACTORS through a questionnaire. This priority will be given to those who obtain the highest score, promoting compliance with labor, human, ethical, LRP, and environmental rights)

4. Sustainable purchasing: that 25% of suppliers have ISO 14001 or signed supplier and contract commitment (ISO suppliers/Commitment/Total suppliers).

Companies are focusing on specific value chain functions and increasingly rely on collaboration with suppliers or other companies to bring innovative products and services to market. We believe that innovation is no longer conceived as separate and can arise from anywhere in an extended organization that includes not only employees but also all stakeholders. DeltaCom cultivates and drives the development of this collaboration with suppliers. Proximity fosters personal relationships and in informal conversations and meetings with our suppliers, we transform ideas into innovation.

These collaborative initiatives arise from DeltaCom and we apply the concept of open innovation (open innovation). Therefore, our company does not focus only on its products and services, but on the entire value chain. This is a challenge that involves not only being able to generate innovation, but also, and more importantly, improving and distributing it in a simple and transparent way within the ecosystem. Our suppliers, essential actors, are part of the innovation process and interaction becomes relevant.

We believe that innovations in products and services are rarely sufficient in global markets. Now, the most valued innovations tend to integrate different types of change. DeltaCom encourages suppliers to innovate to transform business processes:

- Customer experience and how they interact with the company's offering.
- Channel and brand strategies: How supply is delivered to the market with distribution networks and how supply is communicated.
- Process innovation. Business process: How you can create and add value to the offer. Organization and optimization. Ancillary processes: Organizing support for business activities. Ancillary processes are important.
- Customer service: Create added value for customers. The customer expects more than the product or service itself.
- Partnerships with other companies and suppliers: Establish networking to exchange information.
- The business model to improve profit in relation to the added value of the offer.

In a co-production environment with our suppliers, we can simultaneously combine several types of innovation successfully. The result will be more impactful for the company, more attractive for customers and much more complicated to follow by competitors.

This Policy:

- It is kept as documented information, through this document
- It communicates within the organization, being posted on Teams, on bulletin boards, and at the annual awareness talks
- It is available to interested parties through its publication on the website
- It is reviewed, at least annually, in the Revisions of the Integrated Management System, noting this fact in that report
- It provides a frame of reference for the establishment of the objectives of Sustainable Procurement, in particular the following have been set for the year 2022:
 - That 25% of suppliers have ISO 14001 or signed supplier commitment and contracts (ISO/Commitment/Total suppliers)
 - Reduce chemical consumption by 1% compared to the average of the last 3 years



Antonio Peinado Abril
CEO
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